

2827491

Registered provider: The Beeches UK limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately run and provides care for up to 2 children who experience social and emotional difficulties and/or learning disabilities.

The manager left in September 2025. A new manager has applied to register with Ofsted.

Inspection date: 26 January 2026

Date of last inspection: 21 October 2025

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We identified the following serious concerns in relation to the care or protection of children at this assurance inspection.

At the time of the inspection, there was one child living at the home. The child was spoken to during the inspection. No children have moved in to or out of the home since the full inspection.

A serious incident led to a child being able to harm themselves. The staff practice concerns were referred to the local authority designated officer (LADO). However, staff continued working following the incident with risk assessments. There have been no details to explain why managers felt this was appropriate. Not all actions identified in the risk assessment were met to ensure the staff fully understood their safeguarding responsibilities. This means that children may have been exposed to further harm due to a lack of action to ensure that staff fully understood their safeguarding responsibilities.

In a separate incident, a child was able to access the key to the staff bedroom. The child opened the room and was able to access sharp items. There is no recorded exploration into how the child was able to access the key. Sharp items have been moved to a safe in a locked office. However, actions to identify if there is any further learning for staff has not taken place.

Restraints do not take place regularly. However, during one incident, a staff member blocked the child from moving and guided them. This was not recorded as a restraint. This means there is not a clear record of restraints used. Following one restraint, the child made an allegation in a complaint. There is no recorded consideration about whether a referral to the LADO was required. The manager at the time said that she spoke to the child about the outcome of the complaint but there is no recorded evidence to confirm this took place. This could mean the child does not feel their views are always fully considered.

Conversations with children about their risks do not regularly take place. Following incidents, there are not always key-worker sessions about the concerns. This means the child may not be fully aware of the risks and how to manage these. Following a concern regarding alcohol, there have been limited conversations with the child about the possible consequences of drinking alcohol and the laws about this.

Room searches are used when appropriate, based on risks. However, the child is not always told before the search or following the search. For the significant incident that occurred, the child had numerous glass bottles in their room, which staff had not identified in their regular room checks. The manager spoke to staff in a team meeting about needing to ensure that the checks are done properly and not to avoid them due to being worried about the child's response. There have been no follow-up

conversations with staff to ensure they all have the skills and confidence to challenge children's behaviours where required.

Supervision sessions for new starters continue to not meet the home's policy. New staff should have increased supervision sessions to support their roles. However, their supervision sessions have been held monthly like all other staff. The new manager does not have access to all supervision records for staff. Supervision sessions were completed by the previous manager but are not recorded on the online system. Therefore, these were not all available during inspection or to the manager.

Consequences are not used regularly. When they are used, they are proportionate. However, consequences are still not being evaluated to see if they were effective. This could mean a child continues to receive ineffective consequences.

The new manager started in January 2026. She previously worked for the provider and has been a registered manager. The manager is aware of the areas for development.

Staff support the child's education. The child chooses not to engage in their online learning. Staff chase the local authority to identify more appropriate education provision for the child. In the meantime, staff support education through worksheets and discussions. The child engages in this with staff.

One requirement is not yet due so has been restated. Two requirements have been met. Three requirements have not been met so have been restated. Three recommendations have been met, and 2 have been restated. Overall, the improvements are not good enough and fail to address the issues raised at the full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/10/2025	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child;</p> <p>help each child to understand how to keep safe;</p> <p>have the skills to identify and act upon signs that a child is at risk of harm;</p> <p>understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; and</p> <p>take effective action whenever there is a serious concern about a child's welfare. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(v)(vi))</p> <p>In particular, ensure staff understand their safeguarding responsibilities and that children are spoken to about their risks.</p> <p>This requirement was raised at the last inspection and is restated.</p>	<p>6 March 2026</p>
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and</p>	<p>6 March 2026</p>

<p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>ensure that staff have the experience, qualifications and skills to meet the needs of each child;</p> <p>understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; and</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(c)(f)(h))</p> <p>In particular, ensure effective actions are identified and completed following safeguarding concerns and that there is clear oversight following incidents which explores any areas of concern and identifies any learning.</p> <p>This requirement was raised at the last inspection and is restated.</p>	
<p>The registered person must ensure that—</p> <p>within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes—</p> <p>details of any methods used, or steps taken to avoid the need to use the measure;</p> <p>the effectiveness and any consequences of the use of the measure; and</p> <p>within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")—</p> <p>has signed the record to confirm it is accurate. (Regulation 35 (3)(a)(v)(vii)(b)(ii))</p> <p>In particular, ensure that all uses of restraint are recorded as a restraint.</p>	<p>31 March 2026</p>

<p>The registered person must ensure that all employees—</p> <p>receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(b))</p> <p>In particular, supervision sessions should take place at a frequency in line with policy.</p> <p>This requirement was raised at the last inspection and is restated.</p>	<p>31 March 2026</p>
<p>The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months.</p> <p>In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—</p> <p>any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children.</p> <p>The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff. (Regulation 45 (1) (2)(c) (5))</p> <p>This requirement was raised at the last inspection and is restated.</p>	<p>30 January 2026</p>

Recommendations

- The registered person should ensure that children's rooms are only searched if the child has been informed or asked for their permission, unless there are reasonable grounds for believing that there is a risk to the child's or another person's safety or well-being. If they are not informed beforehand for safety reasons, children should be informed following the search, so they are aware. ('Guide to the Children's Homes Regulations, including the quality standards', page 16, paragraph 3.20)
- The registered person should ensure that consequences used are evaluated to ensure they were effective. ('Guide to the Children's Homes Regulations, including the quality standards', page 46, paragraph 9.38)

Children's home details

Unique reference number: 2827491

Provision sub-type: Children's home

Registered provider: The Beeches UK limited

Registered provider address: S B C H House, 212 Ballards Lane, London N3 2LX

Responsible individual: Michelle Robinson

Registered manager: Post vacant

Inspector

Leanne Lyon, Social Care Inspector

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